



Nomura European Media Field Trip June 2010, New York



Agenda



Mike Rusbridge, CEO Reed Exhibitions

Phil Livingston, CEO LexisNexis Marketing and Business Solutions

Tom Wilhelm, VP and Publisher, Elsevier Nursing and Health Professions

Introduced by Mark Armour, CFO Reed Elsevier

Nomura European Media Field Trip, New York



Mike Rusbridge, CEO
Reed Exhibitions

Introducing Reed Exhibitions



**The world's leading
organiser of trade &
consumer events**

Over 440 events in 36 countries serving
44 industries

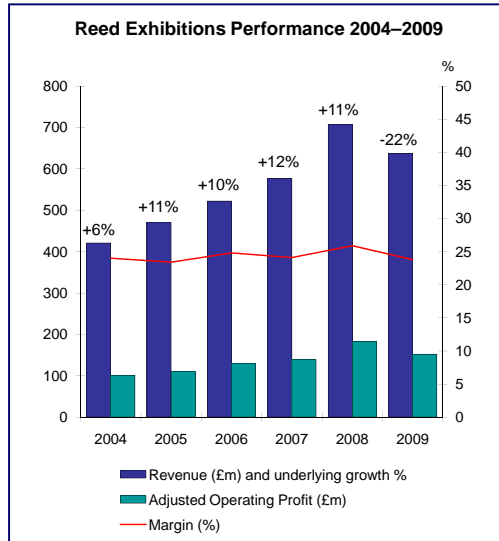
Experienced management team who
have been in the tradeshow business
for a total of 184 years

Over six million active event
participants attended our events in 2009

35 offices across the globe with
International Sales offices and
promoters in 93 countries

\$1bn in revenue with an operating
margin of 23.8% (2009)

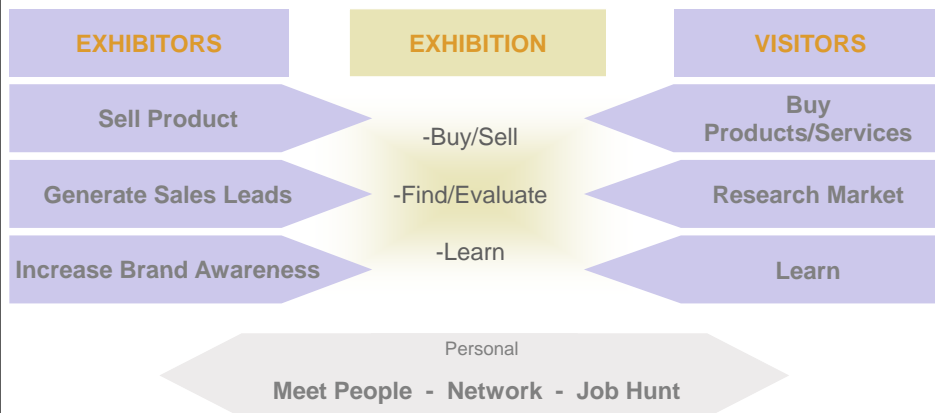
Reed Exhibitions Growth Profile 2004-2009



- Strong revenue growth and margin expansion 2004 – 2008
- Revenue impacted by recession in 2009 compounded by cycling out of biennial exhibitions
- Strong cash generation and good returns on capital

5

What is an exhibition?



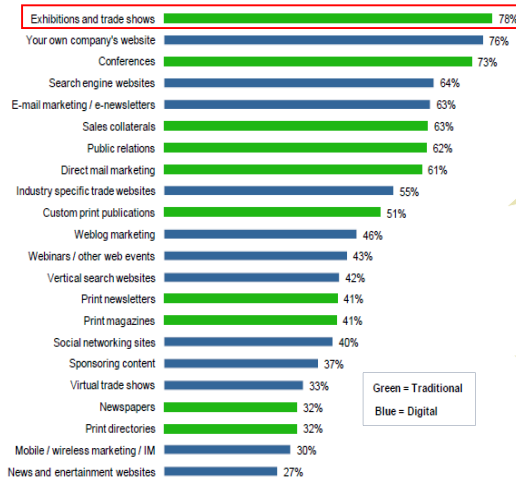
6

F2F is robust and resilient



Figure 14. B2B Lead Generation Effectiveness

Percentage rating tactic as extremely or somewhat effective for building qualified leads



Source: Outsell's Ad Spending Database, December 2009 Survey
Reproduced with permission of Outsell, inc.
www.outsell.com

Exhibitions and tradeshow are rated the most effective B2B tool for building qualified leads

95% of Harvard Business Review subscribers believe face-to face meetings are essential for new business.
HBR Aug 09

Exhibitions have a high inherent resistance to lower-margin Internet versions such as webinars
AMR – July 2009

7

Key brands



Aircraft EXPO

bauen+wohnen

BATIMAT

miptv

EQUITANA

midem

EASTERN SPORTS & OUTDOOR SHOW

PSI

world travel market

ANIME FESTIVAL

ALUMINIUM CHINA

INTERNEPCON JAPAN

infosecurity EUROPE

JCK LAS VEGAS

personal care ingredients

MAISON & OBJET PARIS

ISC WEST

2010年国际瓦楞展

WORLD FUTURE ENERGY SUMMIT

COMEF

100%design

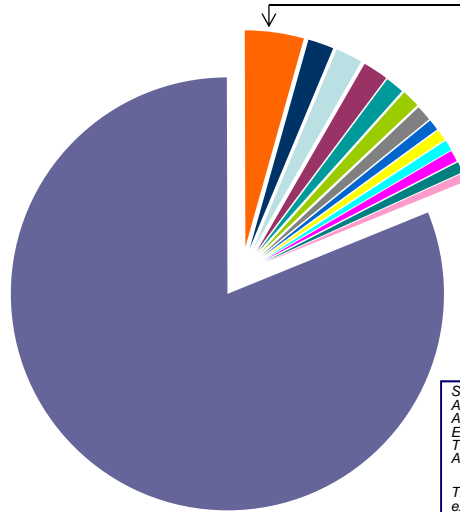
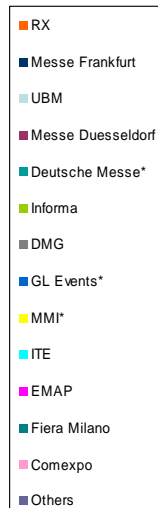
Top 35 shows generate c.45% of revenue

Key brand from market perspective is the show brand

Leading shows have been more resilient in downturn... 'flight to quality'

8

Global Exhibition Market



– RX has 6% of the global exhibitions market

Sources: Internal estimates based on Annual Reports, Press Releases, Analyst reports, AMR Global Exhibition Report 09, Roland Berger Tradeshow Report 09, Outsell B2B Advertising Report 09.

This chart aims to include pure exhibition organising (sometimes buried within divisional revenues) and normalise for cycling effects, but this is not always easy.

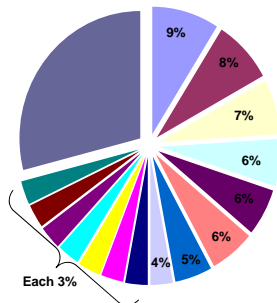
*2008 as 2009 results not yet published

9

Key industries served



Revenue by Industry (2009)

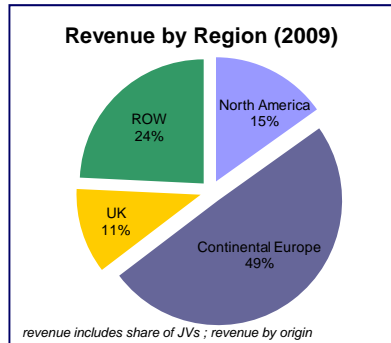


revenue includes share of JVs

- RX runs exhibitions across a diversified range of sectors
- Only 16 sectors contribute 3% or more of revenue; most sectors comprise 1% or less
- No reliance on one sector

10

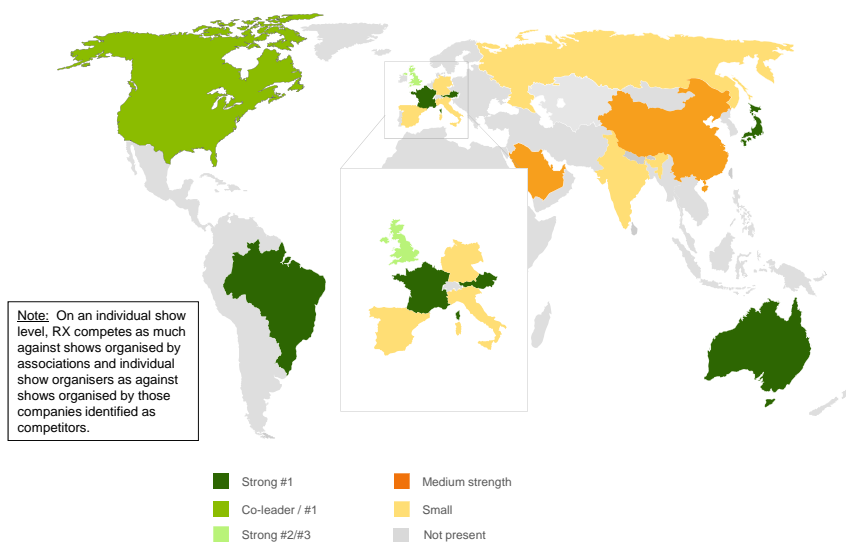
Geographic Footprint



- Strongly established in major developed economies
- Increasing exposure to RoW / BRIC-ME
 - China growth driven by geo-cloning, acquisitions, organic growth
 - Brazil growth driven by acquisitions and adjacencies

11

Reed Exhibitions Position



12

Building scale in developing economies



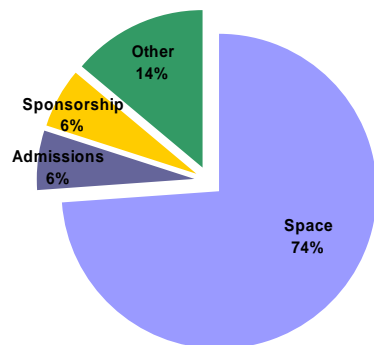
	Brazil	Russia	India	China	Middle East
No. Shows 2005 → 2009	4 → 39	5 → 10	2 → 2	25 → 36	1 → 11
Sectors	Automotive Transport Machine Tools Plastic Building Real Estate Textiles Cosmetics	Travel IT Security Oil & Gas Beauty	Electronics Aluminium	Electronics Manufacturing Pharma/medical Packaging Travel Aluminium Gifts	Travel Security Environment Building Hotel/Catering Energy Jewellery
Position	Strong #1	Small	Small	Medium	Medium

13

Exhibition Business Model- sources of revenue



2009 Reed Exhibitions Revenue Profile



revenue includes share of JVs

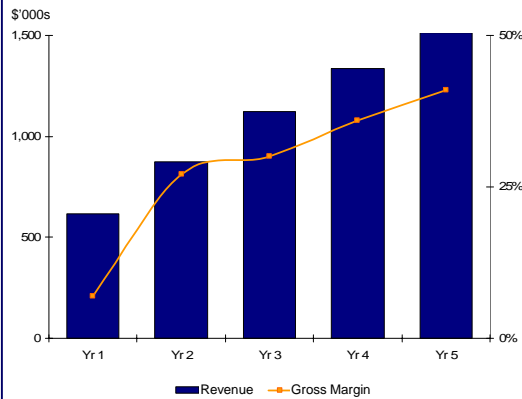
- 74% of revenue stems from space sales
- Admissions and sponsorship cut back sharply and quickly in recession
- Space sales more resilient
- 2010 sees rate of decline slowing

14

Continuous Launch Activity



Average performance of a launch over a five year period



- In 2008, total launches since 2000 delivered revenues of \$128m
- An average of 31 shows launched per annum 2000 to 2009
- Launches are self-funding; no capital investment
- Launches between 2000 – 2008 had a success rate of 40%*
- Constantly reshaping the portfolio to address new and growing sectors and geographies

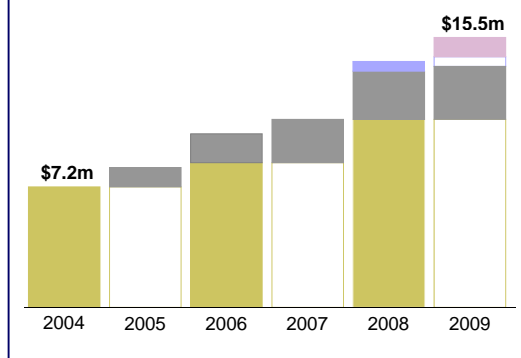
*3+editions

15

Active Portfolio Management



Revenue Growth: Aluminium Portfolio



Legend



- Aluminium Germany successfully cloned to China, India, UAE

- ✓ RX has international presence and global sales network
- ✓ Strong brands geo-clone effectively to emerging markets
- ✓ Existing exhibitor base use trusted RX show to target Eastern markets
- ✓ Strong relationships with trade associations such as Society of Petroleum Engineers, American Gaming Association, Vision Council of America

16

Active Portfolio Management



INTERPHEX

USA to Japan, China, Mexico,
Singapore, Puerto Rico



Europe to China



UK to Russia, China,
UAE, Brazil



Europe to China,
UAE, America

– International network enables RX to migrate events in line with the shift of industries from West to East

– Opportunities in developing markets and agencies
– Established, transferable brands

17

Exploiting “e” to drive value



Show Website Design

- Sites extend to 120 days a year
- Support lead gen with show directory and networking capability
- Global “e” minimum standards

“e” primarily supports the value of F2F

Building “e” capabilities

- Putting in place “e” experts to deliver minimum standards, to create value and gather and process metrics to build ROI for customers
- Using customer insight to evaluate “e” offers
- Understand new developments e.g. social media

Exploring “e” opportunities

- Extend beyond F2F audience
- Widen sites to 365 days per year
- Product catalogues
- “e”-Commerce

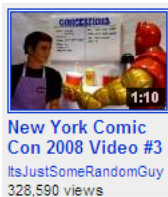
18

Innovation in social media



- NY Comic Con has successfully built a community that extends beyond the show website to support the show using multiple channels:

- Facebook
- MySpace
- Twitter
- YouTube
- Blogs



- Networking and communities are a vital part of what makes exhibitions so successful
- Social media is a natural extension to enhance the exhibition experience:
 - Promotes shows
 - Enhances brand awareness
 - Increases visitor loyalty
 - Creates viral marketing opportunities
- RX running social media workshops to share learnings
- Still experimenting with social media for lead generation and sponsorship opportunities

323,000 views on YouTube – low cost compared to a traditional targeted campaign

19

Encouraging signs

Exhibitions are late cycle in, late cycle out. Bookings for 2010 events overall remain behind prior year levels although some encouraging signs emerging. Varies by sector, geography and timing of show...

...some of the good news

**Maison & Objet
France
January**

- Visitors on 2009 **up 13%**

**PCHi
China
February**

- Recorded **highest ever re-bookings with 85%** of 2011 budgeted space reserved onsite

**EMS Today
USA
March**

- A **26% increase in hall attendance** over 2009
- 70% of show contracted onsite vs. 58% last year

**In-cosmetics
UK
April**

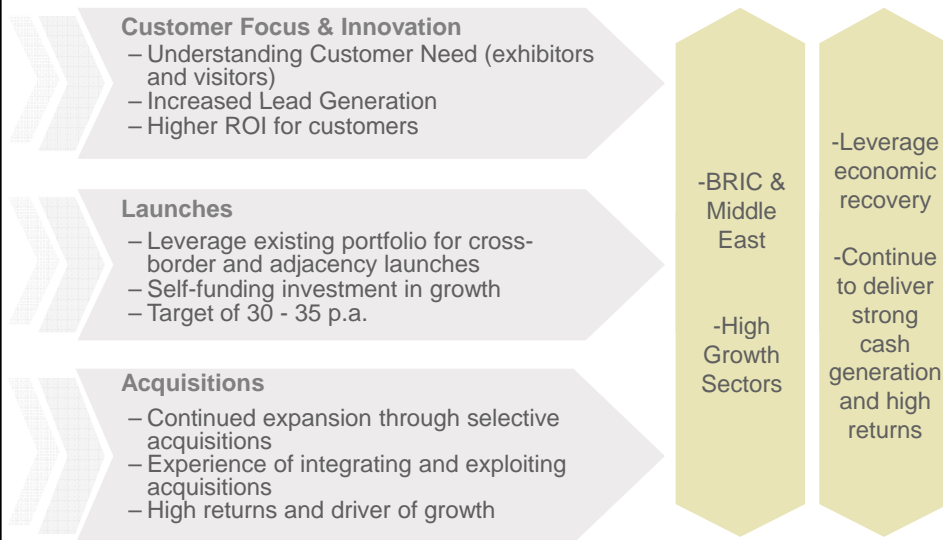
- **78% visitor increase** over 2009 and 26% more than previous best.
- Event beat all sales expectations with 10% more exhibitors.

**NHS
USA
May**

- Visitors were up 23% on 2009
- **Doubled on-site space sales** compared to last year

20

Strategy



21

Summary

- F2F remains an important part of the marketing mix and is a resilient and financially attractive business model
- RX is the global exhibitions leader with an experienced team, a strong record and leading brands
- Well positioned to leverage high growth in developing economies and key sectors
- Market is highly fragmented with plenty of scope for further aggregation
- “e” extends relationships and ROI for customers
- Exhibition industry beginning to see recovery – however, 2011 impacted by the cycling out of biennial shows

22



Nomura European Media Field Trip

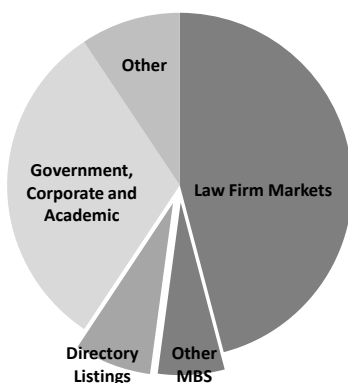
LexisNexis Martindale-Hubbell Marketing Services

Phil Livingston

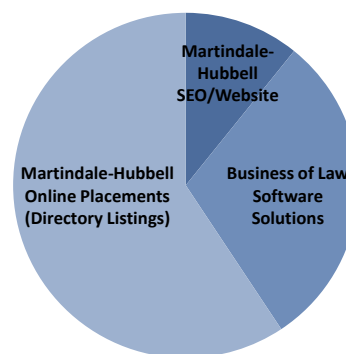
CEO LexisNexis Marketing and Business Solutions

Marketing and Business Solutions Overview

2009 US Legal = \$1.77B



2009 Marketing and Business Solutions = \$271M*



Martindale-Hubbell represents 2/3 of Marketing and Business Solutions and is rapidly transforming its business from directory listings to web-based marketing services

*Before directory listings revenue recognition change

What is LexisNexis Martindale-Hubbell Marketing Services?

Lawyers.com Online Placements and Advertising Services



- Enhanced online profile on #1 legal destination for online consumers
- Online advertising services
- Law firm online video
- Pay-for-performance services
- Lead tracking dashboard

Website Construction and Optimization

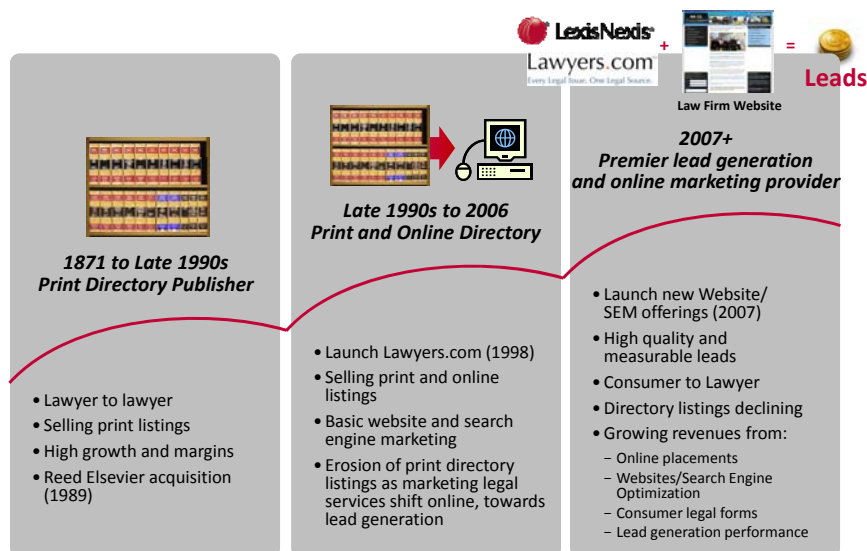


- High quality and customized websites
- Optimization services (SEO) to increase web visibility
- Website linking to Lawyers.com

25



Martindale-Hubbell Evolution

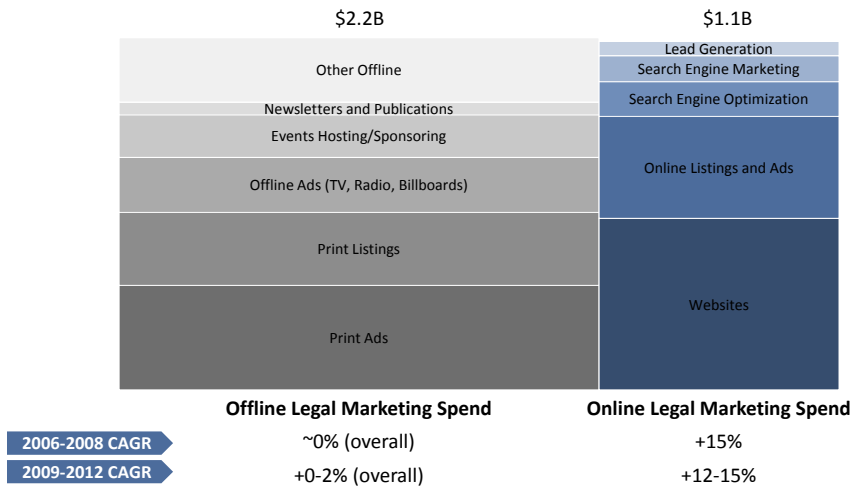


26



Legal Marketing Services: Attractive Market Opportunity

U.S. Market for Small Law Legal Marketing Services (\$m, 2009)



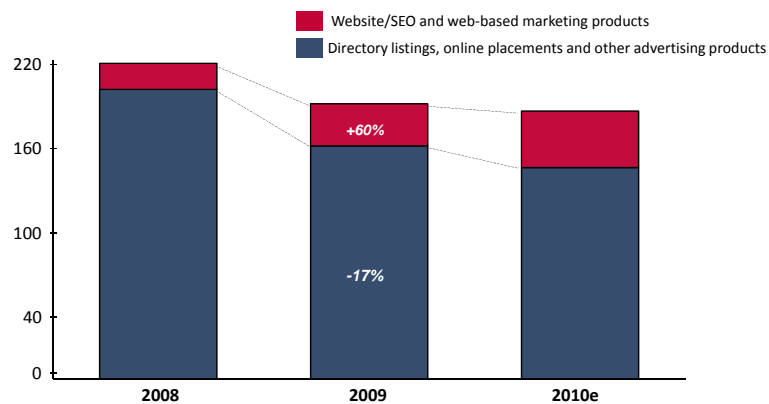
Source: Independent study

27



Transition of Martindale-Hubbell Marketing Services

Martindale-Hubbell Revenue (\$m)



- Decline in traditional directory listings accelerated in 2009 as downturn hit marketing budgets; 2010 moderates with transition to enhanced online placements
- Strong growth in website/SEO and web-based marketing products

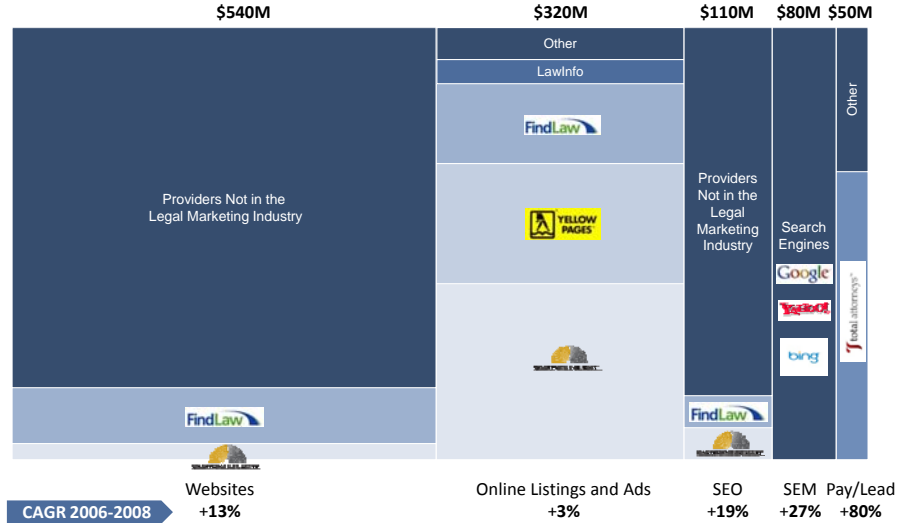
Note: 2009 revenue before 2009 revenue recognition change (directory listings down -37% including revenue recognition change)

28



Well Positioned in All the Key Areas of Online Legal Marketing Services

Small Law Online Legal Marketing Services (\$m, 2009)



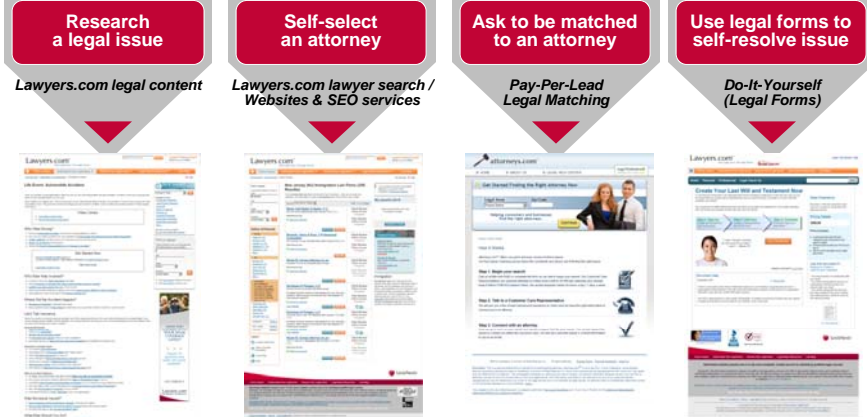
Source: Independent study

29



The Online Marketplace for Legal Services

20M consumers with legal issues using online legal resources: 30+% growth in 2 yrs



Law firms spending \$1.1B to obtain consumer leads and maximize their return on marketing spend

30



Lawyers.com #1 Legal Destination for Online Consumers

Lawyer Search

Do It Yourself Legal Forms

Client Ratings

Law Firm Video

Client Feedback

31



Lawyers.com: More than 2 Million Visitors a Month

Invested in Google ad words and TV advertising to increase awareness and drive more visitors to Lawyers.com

Search & Display

Content Distribution

Television Advertising

32



Martindale-Hubbell Website Construction

Template Websites



Custom Plus Websites

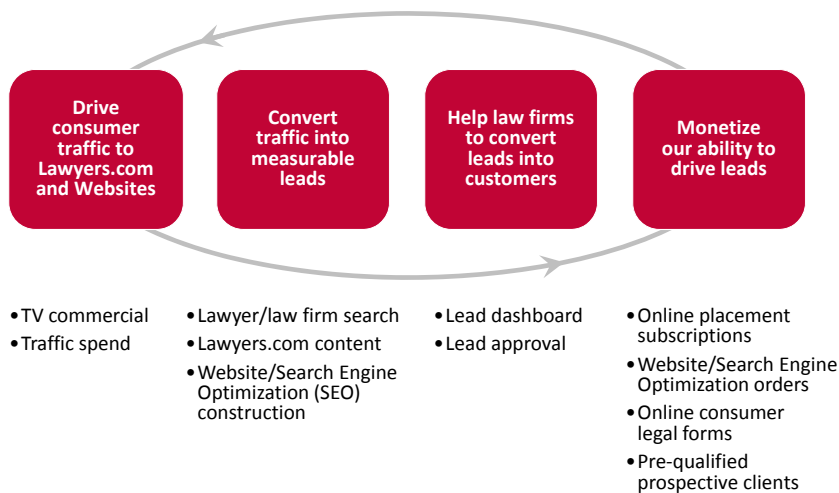
Custom Websites



Key Differentiators:

- Legal Expertise
- Lawyers.com Content Network
- Full scale Lead Generation solution

Martindale-Hubbell Value Proposition for Small Law Firms



Martindale-Hubbell 2010 Results to Date

Drive consumer traffic	<ul style="list-style-type: none"> • Lawyers.com #1 destination site for consumer traffic (2.2M per month) • 13% growth in traffic YOY
Convert traffic into measurable leads	<ul style="list-style-type: none"> • # of Lawyers.com email leads up 32% YOY • # of total tracked leads up 141% YOY
Help law firms to convert leads into customers	<ul style="list-style-type: none"> • Independent study documents law firm ROI of 6:1 for the Martindale-Hubbell spend
Monetize our ability to drive leads	<ul style="list-style-type: none"> • Renewal rate from 81% in 2009 to 83% in 2010 • New business up 20% YOY • Website/SEO YTD Revenue up 88%+ YOY

35



Sources of Sustained Competitive Differentiation

Lawyers.com: leading consumer legal site

- Consumer legal site with highest traffic
- 2.2m+ visitors per month



Most effective brand: Martindale-Hubbell

- Most effective brand in Small Law
- 79% Brand Preference Index vs. 41% FindLaw



Most comprehensive lawyers' ratings

- 300K Peer Review AV® and BV® Ratings
- 8,000 client ratings growing at 2,000/month



Unmatched network of lawyers

- Most comprehensive database of 1m US lawyers
- Legal profession networking solution



36



Martindale Hubbell Strategic Priorities 2010 - 2015

***Maintain Lawyers.com
as the premier legal
online destination***

- Drive consumers seeking legal help to lawyers.com
- Enhance lawyer search, content and network

***Become a full service
marketing partner to
small law firms***

- Provide best in class law firm websites and SEO
- Differentiate offerings by leveraging synergies with Lawyers.com

***Pursue high growth initiatives:
(a) Pay for performance and
(b) Consumer legal forms***

- Exploit fastest growth market offerings
- Monetize traffic to lawyers.com: pre-qualified leads and online consumer legal forms

***Improve profitability
by changing the economics
of the business***

- Decrease costs through efficiencies in Support, Website/SEO Construction and Organizational Design

37



Conclusions

- Transition from declining directory to high growth online marketing opportunity
- Support new business model with investments in traffic, brand awareness, infrastructure and marketing
- Gain share as offline spend shifts to high growth online market
- Differentiate and grow through Lawyers.com, Martindale-Hubbell brand, lawyer ratings and most comprehensive database of lawyers
- Grow revenue faster than market

Martindale-Hubbell is on track to deliver

Strong growth in website/SEO

Stabilization of customer retention

High double digit growth in lawyers.com traffic and leads

Strategy in place to return to growth

38





Nomura European Media Field Trip

Elsevier Health Sciences

Nursing and Health Professions

Tom Wilhelm

VP and Publisher, Elsevier Nursing and Health Professions



Nursing and Health Professions – An exciting growing story



Elsevier Health Sciences
2009 revenue: \$1.6bn



- NHP is 22% of Elsevier Health Sciences
- Significant contributor to Health Sciences growth with underlying revenue CAGR +8% over the last 5 years

Nursing and Health Professions overview



Key products:

- Books
- Journals
- Online Courses
- Testing
- Simulations

Key brands:



Key disciplines:

Nursing

- Registered Nursing
- Practical Nursing
- Nurse Assisting
- Home Care Aid
- Nurse Practitioners

Health Professions

- Medical Assisting
- Medical Insurance/Billing & Coding
- Dental Assisting
- Dental Hygiene
- Imaging Sciences
- Surgical Technology
- Respiratory Therapy
- Physical Therapy
- Massage Therapy

Customers:

- Students → Pass exams
- Faculty → Improve teaching standards
- Schools → High pass rates
- Hospitals → Continuous upskilling

41

Positive market trends



Practice

- Demand for more healthcare professionals
- Technological advances driving growth of new skill sets
- Increase in licensure and certification requirements
- Focus on patient safety
- Cost containment
- Employee turnover and churn

Education

- Increasing student enrollments as a result of occupational growth
- Faculty shortages, increased workloads, inexperienced faculty
- Lack of clinical internship sites
- Growing career market focusing heavily on healthcare
- Customers looking for more electronic solutions

Migration of business to electronic solutions

42

Current environment : Help or hinder?



Economic downturn

Displaced workers are going back to school.

Government deficits

State funded schools under pressure. Privately funded career schools are handling overflow and growing steadily.

U.S. healthcare reform

The American Recovery and Reinvestment Act is creating new training opportunities in educational markets.



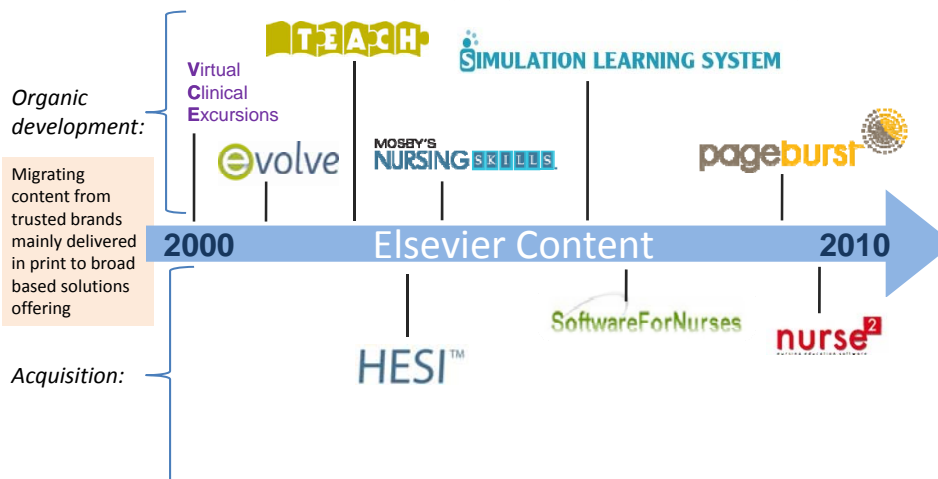
Current environment presents significant opportunities for our business

43

Development of the NHP business is primarily organic



Addition of online solutions through organic development and acquisition



44

Nursing and Health Professions key growth areas



Growth in Key Health Sciences Occupations: 2008 - 2018

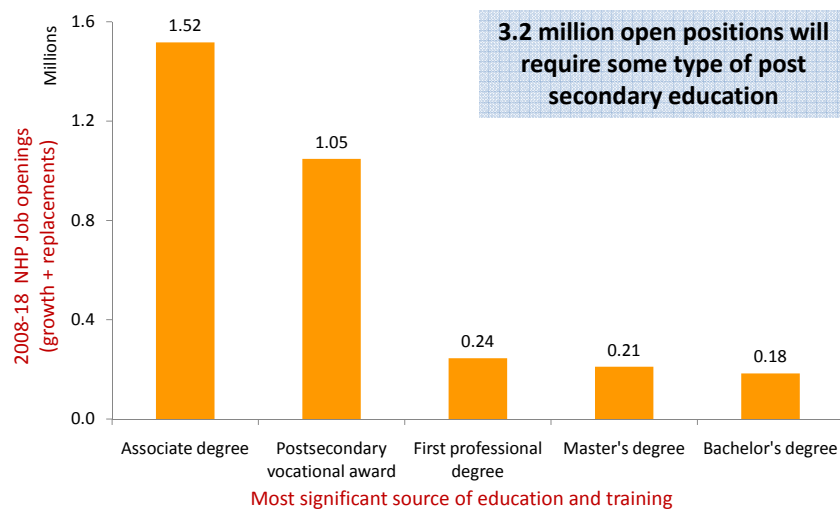
Occupation	Percent Growth	2008 (000)	2018 (000)
Medical assistants	34%	483	648
Dental hygienists	36%	174	237
Dental assistants	36%	295	401
Physical therapists	30%	185	241
Veterinary technologists and technicians	36%	79	108
Occupational therapists	26%	104	131
Medical records and health information technicians	20%	172	207
Nurses	22%	2,618	3,200
Respiratory therapists	21%	106	128
Nursing assistants	19%	1,469	1,745

Elsevier has #1 position across these markets

Source: US Department of Labor, Bureau of Labor Statistics, 2010

45

Educational requirements will drive enrollments



Source: US Bureau of Labor Statistics 2010, NHP Analysis.

46

Nursing and Health Professions leading position



Leading U.S. education market position	➔	#1 market position in the 12 core areas of nursing education
Scale	➔	Largest health science publisher globally
Strong brands and trusted content	➔	Mosby, Saunders, and our leading authors
Technology and successful track record of innovation	➔	Early and continued investment in electronic solutions and delivery
Health information business migrating to electronic solutions	➔	Evolve is the #1 e-learning platform in the healthcare education market
A broad array of effective and competitive learning solutions	➔	Helping customers solve problems and achieve goals

pageburst

Mosby

evolve

HESI™

Saunders

SIMULATION LEARNING SYSTEM

TEACH

47

Our customers are counting on us



	Characteristics	Need
Students 	<ul style="list-style-type: none"> Diverse population Full time jobs and families Learn what is necessary Obtain degree Pass licensure exam Secure employment 	<ul style="list-style-type: none"> Effective learning materials & tools to ensure success in courses, programs, and movement toward employment
Faculty 	<ul style="list-style-type: none"> Increased workload Varied levels of experience Varied technological skills Diverse learning styles Lack of clinical sites 	<ul style="list-style-type: none"> High quality, easy to use, complete teaching solutions with appropriate product support
Schools 	<ul style="list-style-type: none"> Attract/retain students Recruit and retain faculty Pass rates Student job placement Focused on accreditation 	<ul style="list-style-type: none"> Effective teaching and learning materials to ensure success of students and faculty Customizable solutions that match curricula standards and increase passing rate
Healthcare Institutions 	<ul style="list-style-type: none"> Attract/retain staff Focused on cost containment Pay for performance Improve patient care 	<ul style="list-style-type: none"> Continuing education training Standardized training materials Point of care solutions

48

Elsevier core content is the foundation of our solutions



Testing & Remediation



Trusted Content



Electronic Books



Simulations



Electronic Resources

49

Evolve Portal: Improving customer outcomes through online solutions



Market Leading community website for faculty and students that also serves as the gateway to Elsevier's e-learning products

- E-books
- Online course
- Simulations
- Testing
- Faculty resources
- Communities



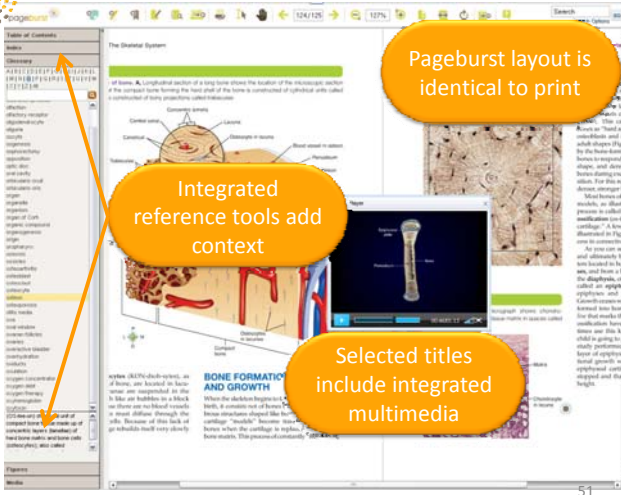
50

e-Books: Bringing textbook content to life



pageburst

is a content delivery platform that allows you to access your library of Elsevier digital textbooks and interact with others all from a simple, smart interface



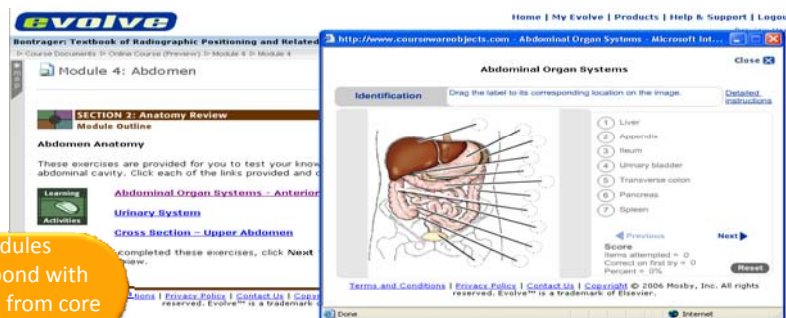
Online courses: Expand the reach of the traditional classroom



Interactive online courses that are instructionally solid, turnkey, yet flexible. They promote active learning by providing an interactive learning environment that culminates in a final evaluation.

Activities provide students with immediate feedback

Modules correspond with chapters from core content



Simulations: Changing the way students learn

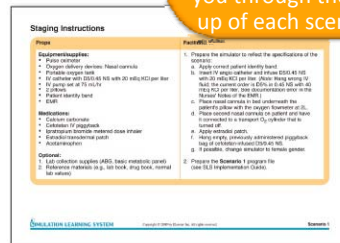


SIMULATION LEARNING SYSTEM

- Step-by-step solution for integrating human patient simulation into a curriculum
- Provides evidence based scenarios that simulate patient conditions students would encounter in the hospital



Detailed Staging Instructions walk you through the set-up of each scenario



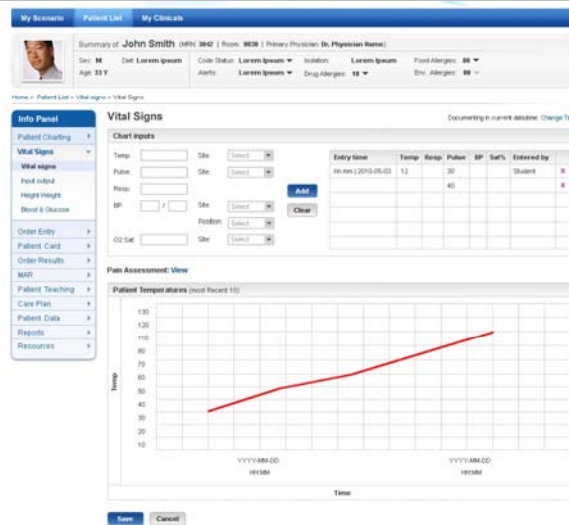
53

Simulations: Preparing students for on the job success



nurse²

an interactive electronic documentation system that makes it easy to ensure your students are competent in electronic documentation



Copyright © 2010

54

Testing: Tools for student, faculty, and school success

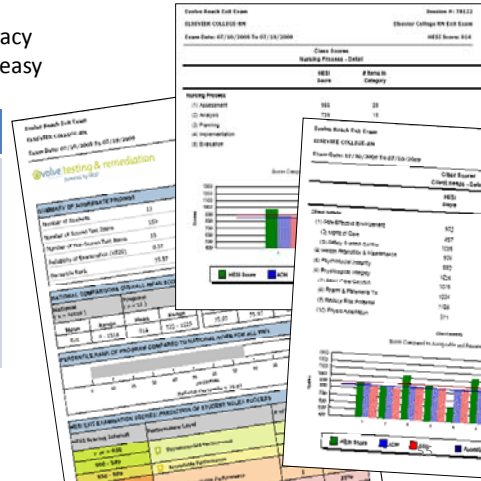


HESI™

Testing & Remediation

- Predict NCLEX pass rates with 98% accuracy
- Make accreditation straightforward and easy

Student	Faculty	School
Allows early discovery of knowledge deficits	Allows for comparison among students, classes, and programs	Improves pass rates to ensure accreditation requirements are met



Faculty Resources: Helps instructors prepare for new challenges



Complete curriculum solution package that can be customized to provide a consistent structure to connect a school's curricula and empower



TEACH MAKES IT EASY!

TEACH has everything you need to plan lessons and prepare for classes.

- Reduce class preparation time and enhance the classroom learning experience.
- Easily start a new program, modify or expand your current curricula, or connect curricula across multiple campuses.
- Help new and experienced instructors improve their classroom skills.

As part of the Elsevier Advantage, TEACH helps you save course preparation time and improve student outcomes!

Register Now!

Step 1: Learn more about registration

Step 2: Find your TEACH resources

LESSON 5.1

PRETEST

ICR Quiz 3 (p. 84)

BACKGROUND ASSESSMENT

Question: What is the difference between the small intestine and the large intestine?

Answer: The small intestine connects the stomach to the large intestine. The small intestine is a 20-foot-long narrow tube that has millions of tiny, microscopic projections called villi that line its walls. The tiny capillaries (microscopic blood vessels) in the villi absorb the digested nutrients into the bloodstream and lymph vessels. The large intestine extends from the ileum, the third section of the small intestine, to the anus. The large intestine is 4-6 feet long and larger in diameter than the small intestine. It receives the fluid waste products of digestion (the material unable to pass into the bloodstream) and stores these wastes until they can be released from the body. Because the large intestine absorbs most of the water within the waste material, the body can expel solid feces.

Question: What are the three functions of the digestive system? Describe each function.

Answer: The three functions of the system are digestion, absorption, and elimination. In the first step, digestion, food taken into the mouth is digested or broken down, mechanically and chemically, as it travels through the gastrointestinal tract. Digestive enzymes speed up chemical reactions and aid the breakdown of complex nutrients. In the second step, absorption, digested food passes into the bloodstream through the walls of the small intestine. Nutrients such as sugar, fatty acids, and amino acids travel to all cells of the body, which burn them for energy. The third function of the digestive system is elimination of solid waste materials that cannot be absorbed into the bloodstream. The large intestine concentrates these solid wastes, called feces, and passes them out of the body through the anus.

CRITICAL THINKING QUESTION

Frank, who is 72 years old, comes into the emergency department with rectal bleeding. What could be the problem? What dietary changes can reduce the risk of this problem?

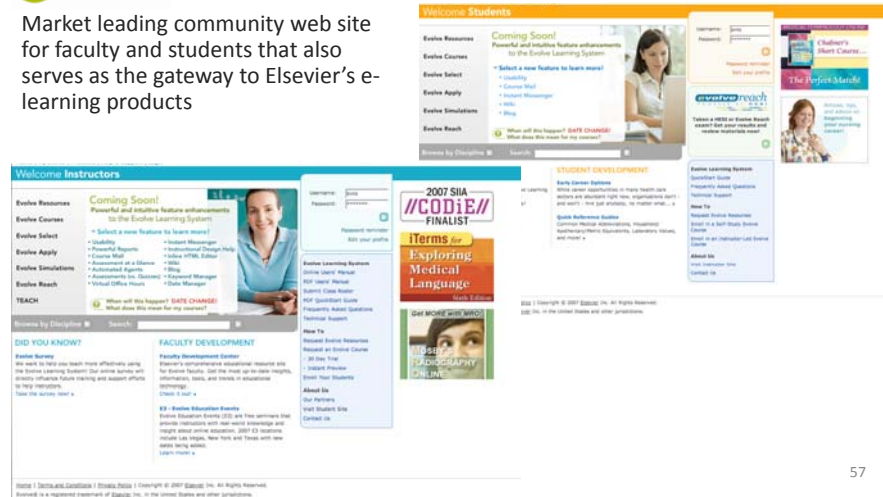
Guidelines: Frank could have diverticulitis. Diverticulitis occurs when food matter is trapped in the diverticula, which is a pouch-like herniation through the muscular wall of the colon. The disease is common in elderly people in the western world, and its primary symptom is rectal bleeding. To reduce the risk of diverticulitis, Frank should avoid foods with seeds and nuts.

OBJECTIVES	CONTENT	TEACHING RESOURCES
Describe the anatomy of the digestive system and describe their functions.	<ul style="list-style-type: none"> • Anatomy and physiology (p. 140) • Oral cavity (p. 140) • Pharynx (p. 143) • Esophagus (p. 145) • Stomach (p. 145) • Small intestine (p. 146) • Large intestine (p. 146) • Liver, gallbladder, and pancreas (p. 146) 	<ul style="list-style-type: none"> • PPT 4-19 • ICR Multiple Choice Quiz questions 2-4, 6-9, 11-12, 16 (pp. 75-76) • ICR Exercise Quiz A (p. 77) • ICR Discussion and Comprehension Quiz: Vocabulary (p. 80) • ICR Diagram Quiz (p. 85) • NTO, Module 5, Section I, Training Activities 1-6, 1-12, 1-16, 1-20, 1-23, 1-24, 2-5, 2-8

Evolve Communities: Take advantage of increased use of social media



Market leading community web site for faculty and students that also serves as the gateway to Elsevier's e-learning products



57

Mobile: Creating content for changing customer behaviors



Mobile applications

include learning tools such as licensure review questions, drug information, case studies, clinical reference, and video flash cards



58

Nursing and Health Professions priorities



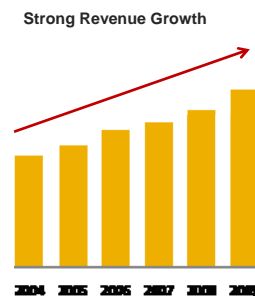
- Deliver content and tools that improve customers' outcomes and efficiency
- Extend existing products and platforms
- Customer support and training
- Global content leverage
- Ongoing innovation and investment

59

Continued success in Nursing and Health Professions



- Strong market position
- Favorable market demographics
- Innovative products
- Experienced team
- Clear strategy



60



Nomura European Media Field Trip
June 2010, New York

